

DEAR VALUED CUSTOMER

Intertown Transport does offer a goods in transit cover for account holders. Please refer to the attached documents, but in summary:

ITT recently reviewed its GIT cover. This is a GIT policy for which you pay no premium. However, there are limitations. Please ensure that you are aware of these.

- There is a limit of R50 000 for any single claim (waybill).
- There is a limit of R1m for any single event. So, all claims are added, then aggregate will apply if the total is more than R1m. No single customer will be paid out more than 20% of the value of the claim.
- There is a R7500 excess which applies to the event. So, if there is a damage to an item, the excess will apply.
- Claims must be submitted within 15 days of the event, otherwise our insurer rejects them.
- If the claimant is a courier or logistics company, they must provide proof of insurance for the ultimate client that is claiming. Either a signed GIT form or proof that a premium was paid on a declared value related to the claim.
- Please see the attached for exclusions.
- Clients are encouraged to keep their own All Risks cover to ensure that excesses and maximums values are covered. ITT will not be able to make commercial settlements for these amounts. The charges raised are related to the weight of the product and not the value.
- Claims must be substantiated with supplier invoices.
- Our insurers have means to establish whether multiple claims have been submitted to different insurers. Please ensure that this practice is not followed as it is illegal.
- No consequential liability will be entertained in any form.

If you are in acceptance of these Conditions, please initial each page, sign and complete and return to claims@intertown.co.za or salesadmin@intertown.co.za.

If you do not want any cover, please endorse the form and sign, or reply to claims@intertown.co.za or salesadmin@intertown.co.za.

Please note the following:

If you do not complete the form, you waive your rights to any claim against Intertown Transport.

INTERTOWN TRANSPORT SPECIAL CONDITIONS OF CARRIAGE

1. In these conditions, the following words shall bear the meaning assigned to them below:
 - 1.1 “Intertown” means Intertown Transport (Pty) Ltd (Registration No. 2002/000415/07);
 - 1.2 “Customer” means the party reflected on the waybill as the sender of the goods, whether acting on his/her own behalf or in his/her capacity as agent or in any other capacity for a third party;
 - 1.3 “General Conditions of Carriage” means the full version of the General Conditions of Carriage, as referred to on the waybill, applicable to all and any business undertaken and accepted by Intertown; and
 - 1.4 “Goods” means the goods forming the subject matter of this agreement, whether contained in one or more parcels or packages and whether consigned singly or in parcels or in bulk.
2. This agreement seeks to vary, supplement and / or supersede certain conditions contained in the General Conditions of Carriage applicable to all and any business undertaken and accepted by Intertown. To this end, in any instance where there is a conflict between a provision in this agreement and a provision in the General Conditions of Carriage, the provision of this agreement shall prevail to the extent of such conflict.
3. Intertown and the Customer agree that Intertown shall at all times carry goods in transit (“GIT”) insurance to the extent of R1 000 000 (One Million Rand). In this regard, Intertown and the Customer agree as follows:
 - 3.1 For specific exclusions, please refer to Annexure 1.
 - 3.2 Any claim by the Customer in respect of Intertown’s obligations under this Agreement is to be notified in writing by the Customer to Intertown within 15 (fifteen) days from the date of the occurrence giving rise to the Customer’s claim and failure by the Customer to give the required notice timeously shall entitle Intertown to reject such Customer’s claim.
 - 3.3 The Customer may elect to secure its own GIT insurance cover at their own cost.
 - 3.4 The Customer is responsible for the policy excess as laid out in Annexure 2

- 3.5 Clients are to notify ITT if the combined value of product exceeds R50 000 at any collection event. Failure to do so, might result in the claim being rejected. Regular “high value” shipping clients must please consult with ITT to ensure that our Insurer has record of the commodities shipped.
4. Annexure 3 lists all required documents to be submitted in the event of a claim.
5. The above provisions represent the full extent of the variation of the General Conditions of Carriage and no further variation shall be binding upon Intertown or the Customer unless reduced to writing and signed by both Intertown and the Customer.

SIGNED BY THE PARTIES AT THE PLACES AND ON THE DATES AS SET OUT BELOW:

PLACE _____

DATE _____

WITNESS _____

For and on behalf of **INTERTOWN**

PLACE _____

DATE _____

WITNESS _____

For and on behalf of the **CUSTOMER**

Full name: _____

Capacity: _____

Company Name: _____

•95 Martin Street •Old Showgrounds •North End •Port Elizabeth 6001
•PO Box 510 •Tel: 041 453 2616
•Email: info@intertown.co.za •www.intertown.co.za

Intertown Transport (Pty) Ltd • 2002/000415/07
Directors: G. Tomlinson (Managing) • J.R. Meyer • K. Light



GOODS IN TRANSIT INSURANCE

ANNEXURE 1

The following goods are exclusions from the insurance policy:

- Jewellery
- Glass and ceramics
- Furniture
- Solar Panels
- Vehicle body panels & Windscreens
- Any unpackaged goods, including goods where the outer packaging is utilised for display. These must have secure outer packaging
- Bonds, title deeds, manuscripts, securities and tenders
- Consequential loss (losses incurred as a result of a service failure)
- Counterfeit items
- Chemicals and toxic products where Hazchem is required

Intertown does not accept the following goods for carriage as per our Terms & Conditions and shall not be liable in any manner whatsoever in regard to the carriage of:

- Arms, ammunition & explosives
- Artworks, Designs
- Live animals of any description or Furs
- Bank and treasury notes, bullion, cash, specie
- Gold, silver or platinum articles, including precious metals or stones (cobalt, platinum, gold etc)
- Models, moulds, patterns, plans
- Precious metals or stones (cobalt, platinum, gold etc)
- Stamps, tickets, traveller's cheques
- Exotic sea foods (including caviar, prawns, calamari and crayfish)
- Fresh produce
- Liquor.

GOODS IN TRANSIT INSURANCE

ANNEXURE 2

The following are the terms for GIT effective from the 1 May 2021:

All waybills excluding those associated with the commodities on Annexure 1 will be insured.

An excess will however apply:

- R7500 per waybill on a single event. The limit is R1 million.
- R7500 per event – the excess will be averaged across all the waybills associated with the event. The limit will also be R1 million per event. If the total claim exceeds R1 million, average will be applied. These “events” would typically be hi-jacking, accidents or thefts as examples.
- ITT will not be able to entertain commercial settlements for the excess amount. Clients must please ensure that they are covered for the excess. ITT charges are calculated on mass, service and route, and have no relation to value or consequential value of the product.

GOODS IN TRANSIT INSURANCE

ANNEXURE 3

Required documents for claim submission

- A detailed priced claim on ITT A/c Holder's Company letterhead illustrating each claimed amount (inclusive of VAT).
- Declaration to be included on the above letterhead that the cargo owner will not be claiming from their own insurance
- Documentation in support of the claimed amounts:
 - Invoices of the cargo;
 - Credit notes;
 - Invoice from Cargo Owner to ITT A/C Holder (at cost price)
 - Invoice from ITT A/C Holder to ITT (at cost price)
 - Copies of waybills
 - Where ITT is acting for a Courier or Logistics company performing a last mile delivery on their behalf, these company's must submit proof of a liability or insurance cover agreement between themselves and their client. Failure to do so will result in a rejection of the claim.
- Claims to be submitted within 15 (fifteen) days from date of the occurrence of incident